



COVID-19 Technology Response System

Weekly Update

September 18, 2020

Welcome to the September 18th Weekly Update for the [COVID-19 Technology Response System](#).

The Department of Health and Senior Services (DHSS) offers a comprehensive and interoperable suite of software to empower public health agencies and give them all the tools they need to respond to COVID-19.

Each week we will provide information about new features, resources, upcoming releases, and other important information about the three tools that make up the Technology Response System: Electronic COVID-19 Case Reporting, EpiTrax and MO ACTS.

Check out the intranet sites here:

- [Electronic COVID-19 Case Reporting](#)
- [EpiTrax](#)
- [MO ACTS](#)

Question of the Week:

I see a duplicate record in EpiTrax what do I do?

If you see a duplicate person record or COVID 19 morbidity event, do NOT try to delete one of the records. Please send an email to DHSS.BRDIEpiTraxSupport@health.mo.gov and include:

- The two record numbers that are duplicates (CMRs)
- The record number you feel should be retained
- Any other case details that you feel might be relevant and important.

DHSS will address duplicate cases, as appropriate, but some duplicates may still appear in your list. Keep in mind, DHSS is consciously adjusting State Case Status as appropriate to prevent duplicate counts when DHSS analysts pull records.

A planned future release of EpiTrax will include enhanced functionality that will allow for more flexibility in altering and eliminating system duplicates. Users will be notified when this functionality is released. In the meantime, please continue to utilize the search function before entering new cases in EpiTrax and notify us when you discover duplicates.

Electronic COVID-19 Case Reporting Updates:

Do you have questions about using the Electronic COVID-19 Case Reporting System? Contact the support team at covid19reportingsystem@health.mo.gov.

EpiTrax Updates:

To ensure contacts route to the correct jurisdiction from EpiTrax to MOACTS, it is important to include jurisdictional information before you "send to tracing". Check out the [Send to Tracing guide](#) that describes the details of entering this information into EpiTrax and successfully sending the contact to MOACTS for tracing.

MO ACTS Updates:

Automated Contact Monitoring is here! This highly anticipated feature is now available in MO ACTS! Starting September 18th if a user has a confirmed mobile phone, email, and birth date they will automatically receive a text message each day at 9 am asking them to update their symptoms. That means more monitoring in less the time and effort! Check out the [MO ACTS Release Notes](#) for full details on how it works and the role you play in making this a success!



EpiTrax/MO ACTS Help Desk

EpiTrax@health.mo.gov



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